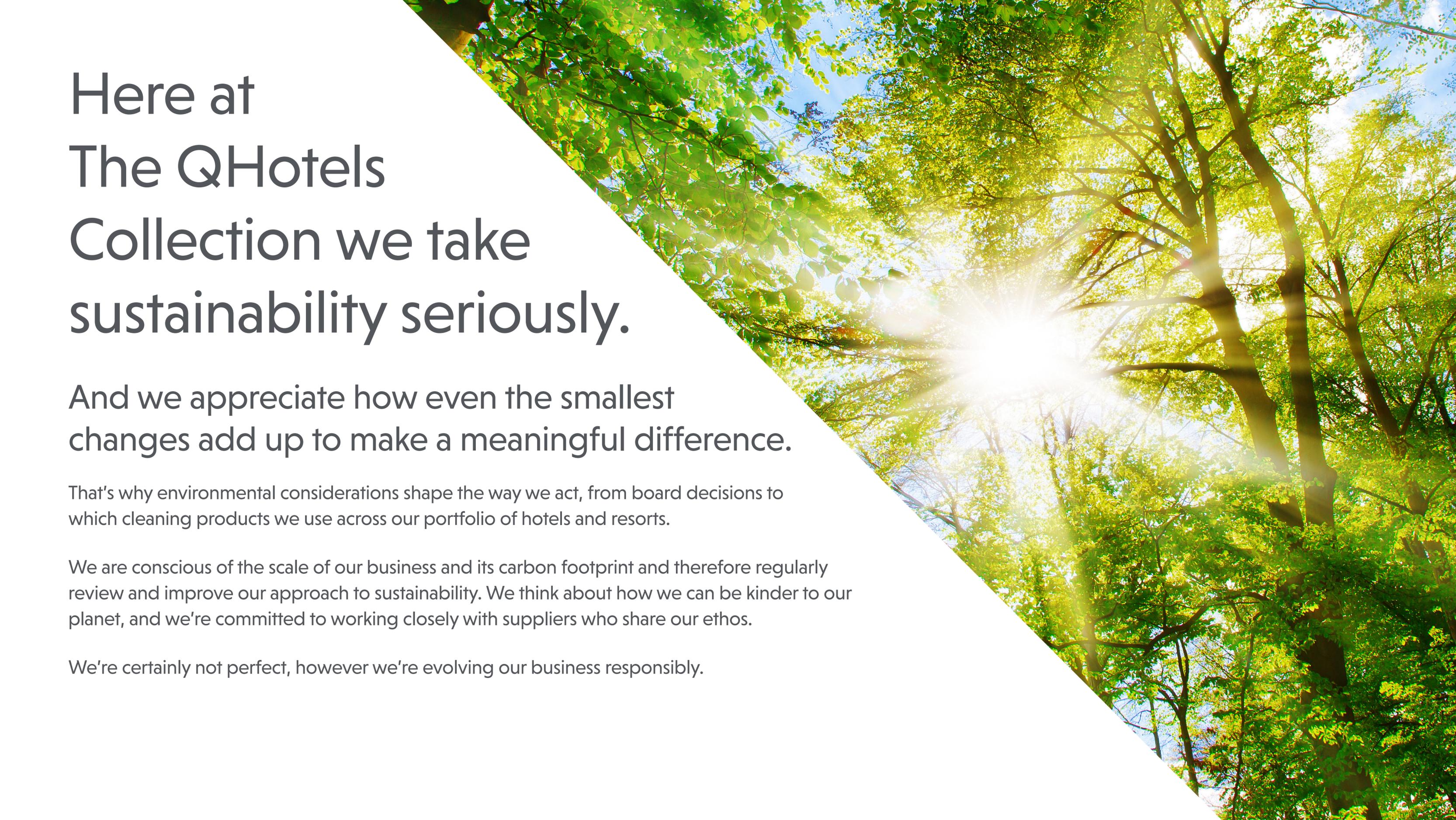


SUSTAINABILITY

AND THE QHOTELS COLLECTION





Here at The QHotels Collection we take sustainability seriously.

And we appreciate how even the smallest changes add up to make a meaningful difference.

That's why environmental considerations shape the way we act, from board decisions to which cleaning products we use across our portfolio of hotels and resorts.

We are conscious of the scale of our business and its carbon footprint and therefore regularly review and improve our approach to sustainability. We think about how we can be kinder to our planet, and we're committed to working closely with suppliers who share our ethos.

We're certainly not perfect, however we're evolving our business responsibly.

Proud Members of The Green Tourism Scheme.



We've committed to the Green Tourism scheme and our sustainability programme focuses on three main areas: People, Places and Our Planet.



People

People are the most important element of any business and certainly ours. Without our guests' and employees' help we can't work sustainably.

By putting diversity and inclusivity at the heart of recruitment, we can welcome new ways of thinking about everything we do and change the way we work, for the better.

We're also challenged constructively by our people within the business, which keeps us on track.



Places

We aspire to create memorable experiences. By bringing local influences to our guests, we provide unforgettable stays and support local communities across Great Britain.

And by including locally sourced food and drink produce, rewilding parts of our grounds and promoting local heritage, we aim to enhance biodiversity and reduce our carbon footprint.



Planet

To preserve our planet for future generations we've identified five target areas; energy consumption, waste management, carbon emissions, water consumption, and the use of chemicals.

Through creating a greener culture across all our hotels we're gradually reducing our negative impact on the environment and changing the mindsets of our team members, making sustainability a consideration in what we do.

Our Sustainability Promises.

This isn't an exhaustive list. We'll regularly review our promises, set new targets and make fresh commitments to continually improve our impact on the environment.



Reduce and minimise energy waste and water consumption



We promise to:

- Reduce and minimise energy waste and water consumption
- Ensure we comply with all relevant environmental rules and regulations
- Consider sustainability in building and refurbishment work
- Create a more sustainable procurement and purchasing policy, being clear about the standards we expect from all suppliers and contractors we work with
- Support local environmental initiatives, and support our communities
- Appoint 'Green Champions' at all our hotels – ensuring environmental best practice and identifying areas for improvement
- Strive for excellence, including standards such as the Green Tourism scheme

Our progress so far.

We know there's a lot of work still to be done, but we're proud that we've made a start in working towards our sustainability promises.



Reduce and recycle waste wherever possible



We'll continue to:

- Expand our electric car charging points across all our hotels
- Reduce our use of paper and single-use plastics (our bathroom amenities are paraben-free and we use PET recycled packaging)
- Reduce and recycle waste wherever possible
- Replace all lighting with low energy replacements
- Monitor closely and limit our consumption of gas, electricity and water where possible
- Close sections of our hotels when occupancy allows, so heating and lighting can be set to minimal levels
- Conserve our surrounding green spaces including parts of our golf courses and woodland areas – and set up biodiverse projects where locally appropriate
- Limit travel when a video meeting will suffice
- Encourage all team members to take a sustainability-first approach to business

How can you help?

Everyone has a role to play.

We'd love our guests to help us out by:

- Following our Towel and Linen Policy (you'll find it in each room) to help us reduce energy and use of chemicals
- Closing windows to preserve heat
- Making sure lights and TVs are switched off when not being used
- Considering digital screens rather than paper flipcharts in meetings, and reducing the use of stationary at large events
- Using air-conditioning and heating only when necessary, turning it off when a window or door is open



**Making sure lights
and TVs are switched off
when not being used**



How we're doing our bit.

The QHotels Collection is committed to sustainability and encourages this through the engagement of its employees, guests, suppliers, and investors.

We are building a culture where everyone has a greater awareness of the impact on the environment and to be less selfish with the planet's resources.

Richard Moore
Group Chief Executive



The QHotels Collection
is committed to
sustainability





THE QHOTELS COLLECTION

Further reading.

To learn more about our Health & Safety & Wellbeing commitments and other relevant policies contact our People Team at SeniorManagement@theqhotelscollection.co.uk

Our modern slavery policy statement can be found at [theqhotelscollection.co.uk](https://www.theqhotelscollection.co.uk)